



INDEPENDENT INNOVATIVE
SERVICE FLEXIBILITY TECHNOLOGY

BRANCH CONTACT INFORMATION

WHERE WE ARE

Imperial PFS - TXP
5000 Quorum Drive, Suite 110
Dallas, TX 75254

Toll-free: 888.247.8482
Fax: 800.465.4541
Automated
Support Line: 855.891.2621

WHO WE ARE

Joy Jackson	Assistant Branch Manager	joy.jackson@ipfs.com	214.775.0655
Victor Raynes	Account Executive	victor.raynes@ipfs.com	214.775.0239
Daphne Rentas	Account Executive	daphne.rentas@ipfs.com	214.775.0238

PAYMENT REMITTANCE AND CUSTOMER SERVICE

Overnight Payment Address: 1055 Broadway, 11th Floor
Kansas City, MO 64105
Attn: Accounts Receivable

Payment Address: PO BOX 730223
Dallas, TX 75373-0223

Technical Support: 800.394.0829

Processing: txp.processing@ipfs.com

Customer Service: txp.customerservice@ipfs.com

Payments: txp.payments@ipfs.com

Cancellations: txp.cancellations@ipfs.com

Quote Requests: txp.quotes@ipfs.com